

Available on TrainingSpace: HEAP Trainings



TrainingSpace



HEAP Eligibility and Certification

The course uses interactive examples to review how to process and verify an application for HEAP, how to determine the eligibility of an applicant, and how to calculate the value of

any benefit that may be due to a household in need. The course covers policies, procedures, and best practices that help ensure an efficient and accurate implementation of the HEAP program.



HEAP: Budgeting Self-Employment Income

This course provides training in accurately calculating monthly income from self-employment

for the Home Energy Assistance Program (HEAP). The course explains applicants' options for their HEAP income calculation and provides case studies for demonstration.

myWorkspace

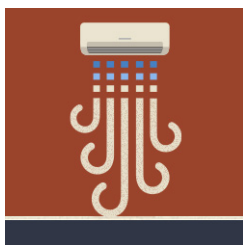
Processing HEAP Applications for Returning Applicants

This tutorial demonstrates the steps needed to complete a HEAP Application from a returning applicant in myWorkspace.

myWorkspace

Viewing and Verifying Images in myWorkspace

When applicants reside in a county that uses I/EDR, they can submit supporting documentation with their myBenefits submission. This guide shows participants how to find and verify images that were submitted through myBenefits.



HEAP Cooling Assistance

During the spring and summer months, the HEAP Cooling Assistance Component (CAC) provides for the purchase and installation of air conditioners and fans. Unlike the heating program, the Cooling Assistance Component

requires clients to provide documentation of a medical condition that is exacerbated by extreme heat. The course reviews the main differences between the HEAP Heating and Cooling benefits and provides a number of case scenarios in which learners must decide if clients meet the requirements for the HEAP CAC.

Available on TrainingSpace for staff to self-register!

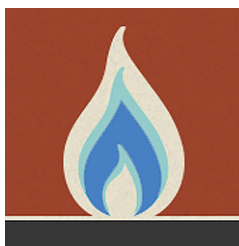
Login to TrainingSpace.ny.gov, go to the Catalog page for the training, and click the "Add to My Trainings" button!



HEAP Heating Equipment Repair and Replacement

The Heating Equipment Repair and Replacement component of HEAP is available to help qualified low-income homeowners with the

cost of repair or replacement of their essential primary heating equipment when that equipment is documented to be unsafe or inoperable. The course describes the application process and the program requirements and includes a number of case studies demonstrating the program's policies and procedures.



HEAP Heating Equipment Clean and Tune

The HEAP Heating Equipment Clean and Tune (HEAP C&T) benefit provides assistance to HEAP-eligible applicant households to have their primary heating system cleaned and

tuned in the summer months prior to the cold weather period. Upon completion of the web-based course, HEAP workers will be able to accurately and efficiently administer the HEAP C&T benefit.

